

bushfire recovery information

Current at Tuesday 17 February 2009

Relief Centres

The Relief Centres provide a one-stop shop for:
Registration of people affected by the bushfires

- Counselling support
- Financial assistance grants and information
 - > Department of Human Services
 - > Centrelink
 - > Salvation Army
- Accommodation needs
- Material aid assistance such as clothing, blankets, bedding and food

Relief Centres are located at:

Healesville Memorial Hall

Maroondah Hwy, Healesville
Melways Ref: 270 C12

Yarra Glen Memorial Hall

Cnr Anzac Ave & Bell St, Yarra Glen
Melways Ref: 274 K1

Relief Centre Hours*

Monday 16 February 8am to 8pm
Tuesday 17 February 8am to 8pm
Wednesday 18 February 8am to 8pm
Thursday 19 February 9am to 7pm
Friday 20 February 9am to 7pm
Saturday 21 February 10am to 6pm
Sunday 22 February 10am to 6pm

ALL AFFECTED RESIDENTS ARE ADVISED TO REGISTER AT A RELIEF CENTRE TO ENSURE ACCESS TO APPROPRIATE SERVICES.

***Please note that as the bushfire situation eases, Relief Centre hours will be subject to change – please check the shire’s website or the Relief Centres for updates.**

Personal support and counselling – FREE

(Monday to Friday 9am–5pm)

Anglicare

9735 4188

Connections

9724 2222

Yarra Valley Community Health

1300 130 381

CAMHS

1300 721 927 (under 18 years)

Ranges Community Health

9739 4577 or 9754 8963 (ask for intake worker)

Nurse-On-Call

1300 606 024 (24 hours / 7 days a week)

Accommodation

Register your needs at any Relief Centre or call:

1300 558 484 (9am–midnight) any person requiring emergency, medium and long-term accommodation.

Other

Telstra

13 22 03 Free call diversion service or to report lost service

Insurance

1300 728 228 For any information on insurance claims (from any agency)

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Bushfire Legal Help

Lawyers will be available 10am–3pm at Relief Centres or phone:

0458 016 511 Healesville

0417 162 944 Yarra Glen

1800 113 432 (Monday–Friday)

Domestic Animals and Livestock

Shire of Yarra Ranges Local Laws

9294 6344 Matters relating to livestock, including disposal, feed and fencing

Victorian Animal Aid Trust

9739 0300 (Killara Rd, Coldstream)

Temporary accommodation for pets

Public Health

Shire of Yarra Ranges

9294 6133 or **9294 6415** Property assessments (including health and safety inspections and advice on septic tanks, water tanks and other water supplies).

9294 6415 or **9294 6367** Asbestos kits available from Healesville and Yarra Glen Relief Centres and Lilydale Community Link. For protective clothing see Salvation Army at Relief Centres.

Building

Shire of Yarra Ranges

9294 6133 or **9294 6333** Copies of construction plans (free of charge for damaged or destroyed properties) are available from the shire's building department for **most** properties.

9294 6333 On-site structural assessments and land inspections.

Amenity Points

Toilets / showers / water

These will be established in fire affected areas to help residents returning to their properties. For more information and locations contact the shire on **1300 368 333**.

Water is available at:

- Steels Creek Tennis Club bottled water and stock water available. Toilets and showers also available.
- Yarra Valley Pump Station water collection point – Mt Lebanon Road, Healesville (Mel Ref 269 H7)
- Chum Creek Primary School carpark water collection point – Chum Creek Rd, Healesville (Mel Ref 269 C3)

Information

Red Cross - State Enquiry Centre

1800 727 077 for information about affected people

Victorian Bushfire Information Line

1800 240 667

Donations

Red Cross

1800 811 700 financial donations

Salvation Army

13 72 58 financial donations

St Vincent de Paul

1300 085 783 goods donations